



## Oberammergau Tours 2020

### Travel Reservation Terms & Conditions

#### Deposit-Cancellation Fees:

We have already paid, in non-refundable deposits related to Oberammergau, over \$1,000,000 dollars. **This was the only way we could insure you would be able to get the very best in Passion Play hotels and the VERY BEST seats for the Passion Play. WE REALLY DO HAVE The BEST of the BEST!**

**\*Holding Fees:** For those that have paid a \$200 non-refundable holding fee, it is completely transferable into the tour or cruise you requested. It also can be transferred to any other (available) Oberammergau Passion Play cruise or tour until 6 months prior to the scheduled departure as long as no non-refundable items or services (such as airline tickets) have been purchased.

**Deposits:** There are no deposits due on the tour you have selected until 24 months before the tour start date. Approximately 24 months before your actual tour date, we will activate the tour that you have requested. We will transfer your Passion Play holding fee of \$200 to your requested tour. Monthly billings for your tour will begin the following month. We do require a monthly payment to be made each month. These payments will be divided equally between when you sign up and until 6 months prior to tour departure.

**We highly recommend getting Travel Protection when your holding fee is activated on the tour you have selected.**

**This really is a once-in-a-lifetime experience. The next opportunity will be 2030 and who knows if we will have the BEST in hotels and the BEST in Passion Play tickets like we have this time!!!**

#### **Here is our Cancellation Policy for our special "Once-in-a-Lifetime" Oberammergau 2020 Tours:**

- **Cancelling from 24 months to 18 months prior to departure date:** \$500 per person becomes non-refundable and nontransferable. **EXCEPTION:** The deposit is transferable to any other Oberammergau Passion Play Tour or Cruise (that has space available) up to 6 months before the tour or cruise is scheduled to leave as long as no non-refundable items have been purchased, such as airfare. Change fees are applicable. Inside of 6 months this is not transferrable anymore.
- **Cancelling from 18 months to 12 months prior to departure date:** \$1000 per person becomes non-refundable and nontransferable. **EXCEPTION:** The \$1,000 is transferable to any other Oberammergau Passion Play Tour or Cruise (**that has space available**) up to 6 months before the tour or cruise is scheduled to leave as long as no non-refundable items have been purchased like airfare. Change fees are applicable. Inside of 6 months this is not transferrable anymore.
- **Cancelling from 12 months to 6 months prior to departure date:** 50% of your tour becomes non-refundable and nontransferable. **EXCEPTION:** The 50% is transferable to any other Oberammergau Passion Play Tour or Cruise (**that has space available**) up to 6 months before the tour or cruise is scheduled to leave as long as no non-refundable items have been purchased like airfare. Change fees are applicable. Inside of 6 months this is not transferrable anymore.
- Airfare is treated separately and becomes non-refundable at time of purchase.

- **Cancelling inside of 6 months prior to departure date:** 100% is not-refundable and non-transferable.
- **Exceptions are discussed below.**
- The above cancellation policy may change and become a higher non-refundable or non-transferable amount if Fun For Less Tours purchases non-refundable airline tickets or other non-refundable items for the passengers.
- **IMPORTANT NOTE:** Many of our tours will sell out and have a wait list. If a person needs to cancel for any reason at any time, until 6 months before their tour we will consider the following:
  - If the Passion Play Tour needing to be cancelled is completely sold out AND if we have a wait list (which often happens on many of our tours) **AND if** we are able to sell someone from the waitlist, we will return monies paid minus any change fees charged by Oberammergau, hotels, non-refundable airfare, etc.
  - **CHANGE POLICY:** Change requests will be considered on a case-by-case basis. Adding passengers to your reservation is not necessarily considered a “change”. Changes in names of passengers already booked, and changes to room or cabin reservations will be assessed a fee. Any changes to airlines, river cruises, etc. will be assessed the change fees charged by the airlines, river cruises etc. Changes are subject to approval by the airlines and river cruise, etc. Change requests must be made over the phone with one of our agents and will be contingent on river cruise line or airline approval.

**Important Note: Airlines may change, cancel or discontinue flights at their discretion, cruise lines can change itineraries, additionally there are a myriad of other unforeseen events that can interrupt any tour. Fun For Less Tours is not responsible for any costs associated with such changes or interruptions. This is one of the many reasons that we highly recommend purchasing trip protection.**

**IMPORTANT TRIP PROTECTION INFORMATION:**

We **strongly** recommend the purchase of a Trip Protection policy through Travelex, which can cover trip delays, cancellations or interruptions due to unforeseen reasons. It is important for you to understand that starting more than 1 year in advance, your money has been paid to our vendors and we no longer have it for reimbursement. Please refer to our cancellation policy on the previous page. The only way to protect your trip is through Trip Protection.

Fun For Less Tours is not responsible for policy provisions or coverage, as this is the sole responsibility of the Trip Protection company. It is your responsibility to verify and understand your coverage. Fun For Less Tours is not responsible nor liable for personal injury, accident and/or illness, or for loss, theft, or damage of luggage and/or personal items. For your own protection, it is wise to purchase Trip Protection to cover these unusual circumstances.

We recommend the Travel Select policy. If you purchase the Trip Protection within 21 days of booking your trip, you may receive the added benefit of the Pre-Existing Medical condition waiver.

If you have any questions or would like to enroll over the phone, please contact our office at 801-619-1022, or toll free at 800-591-2432.

**Responsibility of the Travel Consultant/Agent:**

The Travel Consultant acts only as a contact for the hotels, airlines, boat companies, railroads, bus companies, ship lines, or owners or contractors providing accommodations, transportation or any other services whatsoever. Neither the Travel Consultant nor any of its affiliates, subsidiaries, or representatives shall be, or shall become liable or responsible for any loss, injury or directly or indirectly from acts of God, dangerous incidents due to the sea, fire, failure in machinery or equipment, acts of governments or other authorities, de

jure or de facto, wars declared or not, hostilities, civil disturbances, strikes, riots, theft, pilferage, epidemics, quarantines, medical or customs regulations, defaults, delays or cancellations of, or change in itinerary or schedules, or from any causes beyond our control, or for any loss or damage resulting from insufficient or improper passports, visas or other documents.

By the acceptance of our trip, the passenger agrees to the foregoing and also agrees that the Travel Consultant, its affiliates, subsidiaries, and representatives shall not be or become liable or responsible for any additional expense or other liability sustained or incurred by the passenger as a result of any of the foregoing clauses. Should cancellation occur, Travel Consultant liability is limited to the monies received by Travel Consultant subject to our stated Cancellation Policy and is not responsible or liable for defaults of those not directly under our control. Travel Consultant assumes no responsibility and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel consultant, agency or tour operator other than our own.